

## Exhibit 300: Capital Asset Plan and Business Case Summary

### Part I: Summary Information And Justification (All Capital Assets)

#### Section A: Overview

1. **Date of Submission:** 2010-09-22

2. **Agency:** 029

3. **Bureau:** 00

4. **Name of this Investment:** Benefits 21st Century Paperless Delivery of Veterans Benefits-2012

5. **Unique Project (Investment) Identifier (UPI):** 029-00-01-22-01-1265-00

6. **What kind of investment will this be in FY 2012?:** Mixed Life Cycle

- Planning
- Full Acquisition
- Operations and Maintenance
- Mixed Life Cycle
- Multi-Agency Collaboration

7. **What was the first budget year this investment was submitted to OMB?** FY2010

8.

- a. **Provide a brief summary of the investment and justification, including a brief description of how this closes in part or in whole an identified agency performance gap, specific accomplishments expected by the budget year and the related benefit to the mission, and the primary beneficiary(ies) of the investment.**

The Paperless Initiative will deliver 21st Century Claims Processing for the Veteran Benefits Administration (VBA) with an initial focus on the Compensation and Pension (C&P) business line as an integrated investment. Compensation & Pension, the largest VBA business line, depends on paper-based claims processing, with a substantive inventory and increasing backlog. The primary software component in the Paperless Initiative is the Veterans Benefits Management System (VBMS). VBMS is a paperless claims processing system that replaces legacy claims processing software, implements improved standard business practices for a paperless claims work flow, provides enterprise data services for external and internal communications (e.g. VRM and VLER), and is enabled by an enterprise, Service Oriented Architecture (SOA) framework. The VBMS SOA-based technology platform provides VBA an enterprise set of capabilities for Enterprise Portal, Data Integration, Imaging, Forms Service, Rules Based Processing, Correspondence, Messaging, Workflow Services, and Content Management. As an integrated investment, delivering the VBMS system will provide Compensation and Pension the ability to increase handling and processing of over a million claims submitted a year and reduce inventory backlog, while continuing \$3.7B of claims paid each month. As an integrated investment, VBMS will facilitate business line integration for automated, rules based claims processing, with Education (EDU), Vocational Rehabilitation and Employment (VR&E), Insurance (INS), and Loan Guaranty (LGY), recognizing some are highly automated (e.g. Loan Guaranty) through the VBMS SOA-based framework. This standardization of capabilities will reduce long term costs and align VBA enterprise requirements, which will stand the OMB scrutiny of integrating program acquisitions. Program success in FY12 will be determined through metrics such as system deployment and user acceptance.

- b. **Provide any links to relevant websites that would be useful to gain additional information on the investment including links to GAO and IG reports.**

Title	Link
VA IT Product Dashboard	<a href="http://www.oit.va.gov/dashboard.asp">http://www.oit.va.gov/dashboard.asp</a>

9.

- a. **Provide the date of the Agency's Executive/Investment Committee approval of this investment.**  
2010-06-10
- b. **Provide the date of the most recent or planned approved project charter.** 2010-06-03

10. **Contact information?**

- a. **Program/Project Manager Name:** \*  
**Phone Number:** \*  
**Email:** \*
- b. **Business Function Owner Name (i.e. Executive Agent or Investment Owner):** Mark Bologna  
**Phone Number:** \*  
**Email:** \*

11. **What project management qualifications does the Project Manager have? (choose only one per FAC-P/PM or DAWIA):** Project manager assigned but qualification status review has not yet started.

- Project manager has been validated according to FAC-P/PM or DAWIA criteria as qualified for this investment.
- Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.
- Project manager assigned to investment, but does not meet requirements according to FAC-P/PM or DAWIA criteria.
- Project manager assigned but qualification status review has not yet started.
- No project manager has yet been assigned to this investment.

## Section B: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.B.1: Summary of Funding

(In millions of dollars)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

	PY-1 and earlier	PY 2010	CY 2011 (CY Continuing Resolution)	BY 2012	BY+1 2013	BY+2 2014	BY+3 2015	BY+4 and beyond	Total
Planning:	*	*	*	*	*	*	*	*	*
Acquisition:	*	*	*	*	*	*	*	*	*
Planning & Acquisition Government FTE Costs	*	*	*	*	*	*	*	*	*
Subtotal Planning & Acquisition(DME):	*	*	*	*	*	*	*	*	*
Operations & Maintenance:	*	*	*	*	*	*	*	*	*
Disposition Costs (optional):	*	*	*	*	*	*	*	*	*
Operations, Maintenance, Disposition Government FTE Costs	*	*	*	*	*	*	*	*	*
Subtotal O&M and Disposition Costs (SS):	*	*	*	*	*	*	*	*	*
TOTAL FTE Costs	*	*	*	*	*	*	*	*	*
TOTAL (not including FTE costs):	*	*	*	*	*	*	*	*	*
TOTAL (including FTE costs):	*	*	*	*	*	*	*	*	*
Number of FTE represented by	*	*	*	*	*	*	*	*	*

**Table I.B.1: Summary of Funding**  
**(In millions of dollars)**

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

	PY-1 and earlier	PY 2010	CY 2011 (CY Continuing Resolution)	BY 2012	BY+1 2013	BY+2 2014	BY+3 2015	BY+4 and beyond	Total
Costs:									

2. Insert the number of years covered in the column “PY-1 and earlier”:

3. Insert the number of years covered in the column “BY+4 and beyond”: \*

4. If the summary of funding has changed from the FY 2011 President’s Budget request, briefly explain those changes:

\*

## Section C: Acquisition/Contract Strategy (All Capital Assets)

1.

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
Awarded		TBD			*	*	\$28.5		Y	2010-07-01	2011-06-30		Revised licensing contract to support expanded imaging
Awarded		TBD			*	*	\$8.5		Y	2010-07-15	2011-07-14		Development and support of an Integrated Development, test and pre-production environment for VBMS. Possibility exists that the production environment may be stood up as an extension of the AIDE.
Awarded		TBD			*	*	\$0.7		Y	2010-06-17	2011-06-16		Scanning software to

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
													come from RMS contract termination
Awarded		TBD			*	*	\$0.3		Y	2010-04-01	2010-06-30		BAH Extension through June 2010
Awarded		TBD			*	*	\$0.5		Y	2010-07-01	2010-09-30		BAH Extension through Sept 2010
Awarded		TBD			*	*	\$4.2		Y	2010-06-03	2011-06-14		Engineering and development of a front end claims scanning function performed by NARA.
Awarded		TBD			*	*	\$1.0		Y	2010-04-02	2011-04-01		Develop VBMS application and integration architecture strategy.

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
Awarded		TBD			*	*	\$8.1		Y	2010-05-14	2011-05-05		Follow on contract for the development of the front-end UI to include all necessary integrations with VetsNet and other supporting applications. This includes workflow management and rules engine.
Awarded		TBD			*	*	\$14.1		Y	2010-06-23	2010-07-30		VRO Application Development
Awarded		TBD			*	*	\$0.6		Y	2010-07-20	2012-06-30		Certification and Accreditation for VBMS security
Awarded		TBD			*	*	\$0.0		Y	2010-04-01	2010-04-01		Tape Drive, Backup Software, and VMware

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
													Software for VRO
Awarded		TBD			*	*	\$0.0		Y	2010-07-15	2010-09-30		30 laptops for VBMS staff and contractors
Awarded		TBD			*	*	\$0.1		Y	2010-07-15	2010-09-30		Security Expertise in CA SiteMinder
Awarded		TBD			*	*	\$0.0		Y	2010-07-15	2010-09-30		Purchase tools to support VBMS development
Awarded		TBD			*	*	\$0.0		Y	2010-06-18	2011-04-30		VETSNET Development logical follow-on for 6 months
Awarded		TBD			*	*	\$0.0		Y	2010-06-24	2011-04-30		VETSNET Testing logical follow-on for 6 months



Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
Awarded		TBD			*	*	\$0.0		Y	2010-06-24	2011-04-30		SAIC Testing contract modification for additional resources for testing VETSNET as a SOA solution.
Awarded		TBD			*	*	\$0.0		Y	2010-06-18	2010-11-15		NGIT Development contract expansion to support VBMS SOA requirements
Awarded		TBD			*	*	\$12.0		Y	2010-07-02	2012-01-01		Development of an enterprise service bus to provide necessary communication between legacy VetsNet and claims support systems with the new VRO/VBMS application(s)

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
Awarded		TBD			*	*	\$0.0		Y	2010-04-30	2013-04-14		Validation and Verification of VBMS application functionality, deployability, and performance
Awarded		TBD			*	*	\$3.4		Y	2010-07-20	2012-06-14		COTS procurement
Awarded		TBD			*	*	\$4.7		Y	2010-07-20	2011-09-29		COTS procurement
Awarded		TBD			*	*	\$4.0		Y	2010-07-20	2011-08-29		COTS procurement
Awarded		VA11811F0010	GS-35F-0284V		*	*	\$2.1		Y	2010-08-15	2011-07-31	Full and Open Competition	L2-L3 support and system release documentation. (L1 scripting and PMAS docs) to support VSRs in pilot 1

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
Awarded		VA11810F0200	NNG07DA23B		*	*	\$28.5		Y	2010-07-01	2011-06-30	Full and Open Competition	Revised licensing contract to support expanded imaging
Awarded		118-10-IA-001-012			*	*	\$8.5		Y	2010-07-15	2011-07-14	Not Completed	Development and support of an Integrated Development, test and pre-production environment for VBMS. Possibility exists that the production environment may be stood up as an extension of the AIDE.
Awarded		VA101-(049A3)BP0202			*	*	\$0.7		Y	2010-06-17	2011-06-16	Full and Open Competition	Scanning software to come from RMS contract termination

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
Awarded		VA11811F0008	GS10F0336S		*	*	\$4.6		N	2010-08-30	2011-08-29	Full and Open Competition	PEO Staff support contract. Currently only 4 resources (3 VA, 1 contract) supporting VBMS.
Awarded		118-10-IA-002-001			*	*	\$4.2		Y	2010-06-03	2011-06-14	Full and Open Competition	Engineering and development of a front end claims scanning function performed by NARA.
Awarded		VA118-10-IA-0001-006			*	*	\$1.0		Y	2010-04-02	2011-04-01	Full and Open Competition	Develop VBMS application and integration architecture strategy.
Awarded		VA11810F0135	GS35F0783M		*	*	\$8.1		Y	2010-05-14	2011-05-05	Full and Open Competition	Follow on contract for the development

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
													of the front-end UI to include all necessary integrations with VetsNet and other supporting applications. This includes workflow
Awarded		V101001ALA11P2009046			*	*	\$0.6		Y	2010-07-20	2012-06-30	Full and Open Competition	Certification and Accreditation for VBMS security
Awarded		118-10-IA-0001-015			*	*	\$11.5		Y	2010-07-02	2012-01-01	Full and Open Competition	Development of an enterprise service bus to provide necessary communication between legacy VetsNet and claims support

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
													systems with the new VRO/VBMS
Awarded		VA11810F0221	NNG07DA47B		*	*	\$3.4		Y	2010-07-20	2012-06-14	Full and Open Competition	COTS procurement
Awarded		VA11810F0223	NNG07DA47B		*	*	\$4.7		Y	2010-07-20	2011-09-29	Full and Open Competition	COTS procurement
Awarded		VA11810F0222	NNG07DA47B		*	*	\$4.0		Y	2010-07-20	2011-08-29	Full and Open Competition	COTS procurement
Awarded		VA11811F0009	GS06F0542Z		*	*	\$5.5		Y	2010-08-30	2011-06-30	Full and Open Competition	Pilot 1a - Rehost
Awarded		VA118-10-IA-0001-024			*	*	\$0.6		Y	2011-02-28	2011-08-27	Full and Open Competition	VBMS IV&V testing
Awarded		VA118-10-IA-0001-027			*	*	\$0.6		Y	2011-02-28	2012-02-27	Full and Open	RBA IV&V Testing

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
Competition													
Awarded		VA11811F0009	GS06F0542Z		*	*	\$0.2		Y	2011-03-18	2011-10-13	Full and Open Competition	RBA Modification: Interim Correspondence Capability
Awarded		VA1180F0010	GS06F0514Z	VA118-10-R P-0085	*	*	\$4.0		Y	2011-03-12	2012-03-11	Full and Open Competition after exclusion of sources	Modification to exercise Option Year 1 for extended Virtual VA Operations and Maintenance Support services.
Awarded		VA118-10-F-0004	GS-06F-0529Z	VA118-10-R P-0090	*	*	\$0.3		Y	2011-04-01	2012-03-31	Full and Open Competition after exclusion of sources	Virtual VA IV&V Services

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

\*

- 3.
- a. Has an Acquisition Plan been developed? If yes, please answer the questions that follow \*
  - b. Does the Acquisition Plan reflect the requirements of FAR Subpart 7.1 \*
  - c. Was the Acquisition Plan approved in accordance with agency requirements \*
  - d. If "yes," enter the date of approval? \*
  - e. Is the acquisition plan consistent with your agency Strategic Sustainability Performance Plan? \*
  - f. Does the acquisition plan meet the requirements of EOs 13423 and 13514? \*
  - g. If an Acquisition Plan has not been developed, provide a brief explanation.

\*



## Part II: IT Capital Investments

### Section A: General

1.
  - a. Confirm that the IT Program/Project manager has the following competencies: configuration management, data management, information management, information resources strategy and planning, information systems/network security, IT architecture, IT performance assessment, infrastructure design, systems integration, systems life cycle, technology awareness, and capital planning and investment control. yes
  - b. If not, confirm that the PM has a development plan to achieve competencies either by direct experience or education.
  
2. Describe the progress of evaluating cloud computing alternatives for service delivery to support this investment. at this point, no study or evaluation of cloud computing has been conducted in support of this investment.
  
3. Provide the date of the most recent or planned Quality Assurance Plan 2010-05-01
  
4.
  - a. Provide the UPI of all other investments that have a significant dependency on the successful implementation of this investment.  
029-00-01-22-01-1264-00,029-00-01-24-01-8102-00,029-00-01-24-01-8105-00
  - b. If this investment is significantly dependent on the successful implementation of another investment(s), please provide the UPI(s). 029-00-01-24-01-8102-00,029-00-01-24-01-8105-00
  
5. An Alternatives Analysis must be conducted for all Major Investments with Planning and Acquisition (DME) activities and evaluate the costs and benefits of at least three alternatives and the status quo. The details of the analysis must be available to OMB upon request. Provide the date of the most recent or planned alternatives analysis for this investment. 2008-08-15
  
6. Risks must be actively managed throughout the lifecycle of the investment. The Risk Management Plan and risk register must be available to OMB upon request. Provide the date that the risk register was last updated. 2010-05-26

## Section B: Cost and Schedule Performance

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Lead System Integration Contractor Development	DME	*	\$12.3	\$9.3	2008-10-01	2008-10-01	2009-09-30	2009-09-30	100.00%	100.00%
Project Management Support FY09 - FY15	DME	*	\$25.7	\$7.6	2008-09-13	2008-09-13	2015-06-30	2010-12-31	13.50%	11.45%
Independent Verification and Validation FY09 - FY14	DME	*	\$21.4	\$4.9	2009-02-15	2009-02-15	2010-10-20		16.00%	16.00%
Virtual Regional Office	DME	*	\$1.9	\$1.7	2009-12-14	2009-12-14	2010-07-30	2010-05-06	10.00%	10.00%
VBMS at 1 Regional Office (R1) eFolder Storage and Access	DME	*	\$13.9	\$14.4	2010-03-01	2010-05-14	2010-10-29		0.00%	0.00%
VBMS at 2 Regional Offices (R2) - Claims Processing Workflow/VBMS Pilot Infrastructure	DME	*	\$8.7	\$10.4	2010-11-01	2010-07-28	2011-05-01		100.00%	0.00%
VBMS Deployment Support FY10	DME	*	\$3.9	\$0.9	2010-06-21	2010-10-14	2011-06-20		100.00%	0.00%
Scanning Pilot to create eFolders	DME	*	\$5.0	\$1.8	2010-08-02	2010-05-28	2011-01-31		100.00%	0.00%
VBMS Production Support FY11	DME	*	*	*	2011-06-21	*	2012-06-20	*	*	*
Scanning	DME	*	\$19.7	\$4.7	2011-04-01	2006-10-01	2011-09-30	2007-09-30	100.00%	100.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Deployment to all Regional Offices										
VBMS Production Solution for all Regional Offices	DME	*	\$5.7	\$2.9	2011-05-01	2007-10-01	2011-09-30	2008-09-30	100.00%	100.00%
VBMS Business Line Integration	DME	*	*	*	2011-10-01	*	2012-12-30	*	*	*
VBMS Deployment Support FY12	DME	*	*	*	2012-06-21	*	2013-06-20	*	*	*
VBA Applications Reengineering FY10	DME	*	\$6.0		2009-10-01		2010-09-30		0.00%	0.00%
VONAPP Redesign	DME	*	\$3.1	\$4.2	2008-09-12	2008-09-12	2011-01-31	2009-01-31	100.00%	100.00%
Virtual VA O&M FY10	SS	*	\$4.7	\$1.6	2010-02-06	2010-04-01	2011-02-05		0.00%	0.00%
FY09 Maintenance	SS	*	\$7.1	\$7.1	2009-02-01	2009-02-01	2010-02-28	2010-02-28	100.00%	100.00%
FY10 Maintenance	SS	*	\$7.4	\$7.1	2009-10-01	2009-10-01	2010-09-30	2009-10-01	30.00%	30.00%
FY13 Maintenance	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY14 Maintenance	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY15 Maintenance	SS	*	*	*	2014-10-01	*	2015-09-30	*	*	*
VBMS Phase 1 Support of Development and Production Environments	DME	*	\$6.6		2011-01-18		2011-10-18		0.00%	0.00%
VBMS Phase 2 Claims processing	DME	*	\$53.6		2011-02-15		2012-02-14		0.00%	0.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Integration										
Independent Verification and Validation for VBMS Phase 2 and RBA	DME	*	\$1.0		2011-02-15		2012-02-14		0.00%	0.00%
Scanning Pilot to Create eFolders – Scanning Solutions P2	DME	*	\$5.9		2011-02-15		2012-02-14		0.00%	0.00%
Scanning Pilot to Create eFolders - Kofax Scanning Software	DME	*	*	*	2011-06-01	*	2012-05-31	*	*	*
VBMS Phase 3 Business Rules, Optimization and Automation	DME	*	\$55.5		2011-04-01		2012-03-31		0.00%	0.00%
FY 11 Support to Enhancements of Paperless Claims Processing Application Software	DME	*	*	*	2011-10-01	*	2012-09-30	*	*	*
FY11 Maintenance of Paperless Claims Processing Application Software and Hardware	DME	*	*	*	2011-10-01	*	2012-09-30	*	*	*
Program Management Support Option on Existing Contract	DME	*	\$4.7	\$2.0	2011-08-01	2010-10-15	2012-07-31		0.00%	0.00%
VETSNET Release 10 –	DME	*	\$8.7	\$5.4	2010-10-01	2010-10-01	2011-03-31		0.00%	0.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
NGIT 6 month Development Extension										
Virtual VA Sustainment – Hardware and Software Maintenance	DME	*	\$8.0		2011-02-01		2012-01-31		0.00%	0.00%
VBMS AIDE Renewal FY11 – Environmental Administration and Hosting	DME	*	*	*	2011-06-01	*	2012-05-31	*	*	*
FY 12 DME – VBMS Development to Support Claims Processing	DME	*	*	*	2011-10-01	*	2012-09-30	*	*	*
Maintenance and Support for VBMS Paperless Claims Processing	SS	*	*	*	2011-10-01	*	2012-09-30	*	*	*
Maintenance and Support for Virtual VA systems	SS	*	*	*	2011-10-01	*	2012-09-30	*	*	*
Virtual VA - Operations and Maintenance Tier 2 & 3 Support	SS	*	*	*	2011-10-01	*	2012-09-30	*	*	*
Virtual VA - Hardware Maintenance	SS	*	*	*	2011-10-01	*	2012-09-30	*	*	*
Virtual VA – Benefits Delivery for Discharge (BDD) Production	SS	*	*	*	2011-10-01	*	2012-09-30	*	*	*

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Maintenance										
Virtual VA - Filenet Software Maintenance	SS	*	*	*	2011-10-01	*	2012-09-30	*	*	*
Maintenance and Support for Chapter 33 LTS Initiative	SS	*	*	*	2011-10-01	*	2012-09-30	*	*	*
Development Cost to support Paperless Claims Processing	DME	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY 13 Support to Enhancements of Paperless Claims Processing Application Software	DME	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY 14 Support to Enhancements of Paperless Claims Processing Application Software	DME	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY 15 Support to Enhancements of Paperless Claims Processing Application Software	DME	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY 10 Support to Enhancements of Paperless Claims Processing Application Software	DME	*	\$4.1		2010-10-01		2011-09-30		0.00%	0.00%
FY10 Maintenance of	SS	*	\$0.4		2010-10-01		2011-09-30		0.00%	0.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
-------------------------	-----------	--	--------------------	-------------------	--------------------	-------------------	-------------------------	------------------------	--------------------------	-------------------------

Paperless Claims  
Processing  
Application  
Software and  
Hardware

2. If the investment cost, schedule, or performance variances are not within 10 percent of the current baseline, provide a complete analysis of the reasons for the variances, the corrective actions to be taken, and the most likely estimate at completion.

3. For mixed lifecycle or operations and maintenance investments an Operational Analysis must be performed annually. Operational analysis may identify the need to redesign or modify an asset by identifying previously undetected faults in design, construction, or installation/integration, highlighting whether actual operation and maintenance costs vary significantly from budgeted costs, or documenting that the asset is failing to meet program requirements. The details of the analysis must be available to OMB upon request. Insert the date of the most recent or planned operational analysis. 2011-07-13

4. Did the Operational analysis cover all 4 areas of analysis: Customer Results, Strategic and Business Results, Financial Performance, and Innovation?

Section C: Financial Management Systems

Table II.C.1: Financial Management Systems			
System(s) Name	System acronym	Type of Financial System	BY Funding
*	*	*	*



Section D: Multi-Agency Collaboration Oversight (For Multi-Agency Collaborations only)

Table II.D.1. Customer Table:	
Customer Agency	Joint exhibit approval date
NONE	

Table II.D.2. Shared Service Providers		
Shared Service Provider (Agency)	Shared Service Asset Title	Shared Service Provider Exhibit 53 UPI (BY 2011)
*	*	*

Table II.D.3. For IT Investments, Partner Funding Strategies (\$millions):							
Partner Agency	Partner exhibit 53 UPI (BY 2012)	CY Monetary Contribution	CY “In-Kind” Contribution	CY Fee-for-Service	BY Monetary Contribution	BY “In-Kind” Contribution	BY Fee-for-Service
NONE							

Table II.D.4. Legacy Systems Being Replaced		
Name of the Legacy Investment of Systems	Current UPI	Date of the System Retirement
*	*	*

## Section E: Performance Information

Table I.E.1a. Performance Metric Attributes

Measurement Area (For IT Assets)	Measurement Grouping (For IT Assets)	Measurement Indicator	Reporting Frequency	Unit of Measure	Performance Measure Direction	Baseline	Year Baseline Established for this measure (Origination Date)
Mission and Business Results	System Development	Ability to process a claim end-to-end in a paperless environment (in VBMS)	annual	Number of claims where users used only one electronic folder to process the claim	Increase	No claims currently use an electronic folder	2011-01-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	One claim processed end-to-end	One claim processed end-to-end	Met	2011-04-28
			2012	50 claims processed end-to-end			2011-02-26
Processes and Activities	Timeliness	Eighty percent (80%) of planned work completed on schedule (within a Sprint).	semi-annual	Percentage of planned work for a Sprint that was completed	Increase	50% of planned work completed on schedule	2011-01-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	80% of planned work completed			2011-02-24
			2012	85% of planned work completed			2011-02-24
Mission and Business Results	System Development	Eighty Percent (80%) of total eligible claims (Regional Office level) in VBMS.	semi-annual	The percentage of claims in VBMS for Phases 1 and 2 relative to the stations' total inventory of eligible claims	Increase	No claims currently in VBMS	2011-01-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated

			2011	80% of eligible claims processed in VBMS			2011-02-24
			2012	85% of eligible claims processed in VBMS			2011-02-24
Processes and Activities	Productivity	Eighty-five percent (85%) of the User Stories submitted for approval are approved by the Customer and IT Development Project Manager without request for modifications.	semi-annual	Percentage of User Stories approved when submitted.	Increase	70% of User Stories accepted without modification	2011-01-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	85% of User Stories approved without modifications			2011-02-24
			2012	87% of user stories approved without modification			2011-02-24
Processes and Activities	Errors	Less than twenty (20) critical or severe software defects found during UAT.	semi-annual	Number of defects categorized as critical or severe that were logged against test cases during User Acceptance Testing.	Decrease	40 critical or severe defects	2011-01-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	Less than 20 critical or severe software defects			2011-02-24
			2012	less than 15 critical or severe software defects			2011-02-24
Technology	Standards Compliance and Deviations	Seventy percent (70%) of Critical and High findings have Plans of Action and Milestones (POA&Ms) for resolution within the VA-specified	semi-annual	Percentage of Critical and High findings with POA&Ms within VA-specified timeframe.	Increase	No POA&Ms currently exists; CA just completed	2011-01-01

		timeframe.					
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	70% of Critical/High findings have POA&Ms			2011-02-24
			2012	75% of critical/high findings have POA&Ms			2011-02-24
Technology	Internal Data Sharing	Ten (10) Service Oriented Architecture (SOA) services are made available to other Business Lines or Initiatives in Phase 2	annual	Number of SOA Services that are available to other Business Lines or Initiatives.	Increase	No SOA services currently available	2011-01-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	10 SOA services available in Phase 2			2011-02-26
			2012	12 SOA services available in phase 3			2011-02-26
Customer Results	Automation	Ten (10) users of VBMS Phase 1	semi-annual	The number of users working with VBMS	Increase	No VBMS users currently exist	2011-01-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	10 Users of Phase 1 VBMS		Met	2011-03-18
Customer Results	Access	Three (3) VSO's using VBMS to review claims status or award decisions	annual	Number of VSO's using VBMS to review claims status or award decisions	Increase	No VSOs currently use VBMS	2011-01-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	Three VSOs using VBMS			2011-02-26

			2012	Six VSOs using VBMS			2011-02-26
Customer Results	Automation	Twenty (20) users of VBMS Phase2	semi-annual	The number of users working with VBMS	Increase	Ten users of VBMS	2011-01-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	20 Users of Phase 2 VBMS			2011-02-24
			2012	25 users of VBMS			2011-02-24
Customer Results	Delivery Time	VBMS Phase 1 Deployment to one (1) Regional Office in November 2011	monthly	Number of Sites Using	Increase	No Regional Office currently has VBMS	2011-01-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	VBMS Phase 1 at one Regional Office	Deployed to Providence	Met	2011-02-24
Customer Results	Delivery Time	VBMS Phase 2 Deployment - used at two (2) Regional Offices (reflects accomplishment of iterative software development and deployment)	annual	Number of sites using VBMS	Increase	One Regional Offices using VBMS	2011-01-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	VBMS Phase 2 at two Regional Offices			2011-02-24
Customer Results	Delivery Time	VBMS Phase 3 Deployment – used at three (3) sites (reflects accomplishment of iterative software development and	semi-annual	Number of sites using VBMS Phase 3	Increase	Two Regional Offices using VBMS	2011-01-01

deployment)

Fiscal Year	Target	Actual Results	Target “Met” or “Not Met”	Last Updated
2011	VBMS Phase 3 at two Regional Offices			2011-02-24
2012	Three regional offices using VBMS			2011-02-26

\* - Indicates data is redacted.